

# casamed hmo

## A whole team to look after you.

Take the easy way with an HMO group practice:  
with **casamed hmo**, there are many specialists to take care of you.



### Here's how it works

- If you're ill, always go to your HMO centre first.
- It will coordinate your treatment and, if necessary, refer you to a specialist or hospital.
- You can contact your ophthalmologist, gynaecologist, paediatrician and emergency doctor directly – no need for a referral.

### Your advantages

- You receive comprehensive medical care and benefit from having different specialists and therapists all under one roof.
- You get an attractive discount on your premiums.

### Contact and support

Sympany, Peter Merian-Weg 4, 4002 Basel  
+41 58 262 42 00  
service@sympany.ch  
[www.sympany.ch/en/casamedhmo](http://www.sympany.ch/en/casamedhmo)

# callmed hmo leaflet

## HMO centres

- HMO centres recognised by Sympany are in central locations.
- From the age of 16, after a move or if you wish to change practices, please let us know which HMO practice you would like to go to in the future.
- You can search for or change your HMO centre at [www.sympany.ch/changedoctor](http://www.sympany.ch/changedoctor) and then inform us of your choice directly using the form.
- Ask the centre you have chosen beforehand whether or not it is currently accepting new patients. Please inform us if you find out that a practice has suspended admissions. Thank you very much for your help in this matter!

## And in an emergency?

In urgent cases, you can go directly to the emergency doctor. If you have been to an emergency doctor, please let your HMO centre know afterwards.

## What happens if I go directly to a specialist?

If you do not follow the rules, Sympany may refuse to bear the costs.

If you repeatedly fail to follow the rules, we will switch you to traditional basic insurance with a free choice of doctor.