

To the customers of vehicle insurance car

18. November 2024

Your vehicle insurance car: from Sympany to Simpego

Dear customer,

Thank you for taking out your vehicle insurance with Sympany. Up to now, Sympany has handled all aspects of customer care and contract administration, while Simpego Versicherungen AG was the actual insurer and settled all claims. Accordingly, your policy states "The risk carrier for this insurance policy is Simpego Versicherungen AG". In short, your Sympany vehicle insurance is already an insurance product from Simpego.

This will now change: from now on, all Sympany vehicle insurance customers will be looked after directly by Simpego. You will therefore also receive all documents such as the policy and premium invoices from Simpego in future.

Important: This change will not have any effect on the content of your policy. Your insurance cover and insurance premium will remain the same.

If you have any questions or concerns about your vehicle insurance **car**, please contact Simpego effective immediately on +41 (0)58 521 09 70 or contact@simpego.ch. For more information, please visit www.simpego.ch

Yours sincerely,
Sympany