



Press release

## Sympany policyholders get their money back

**At the end of May, Sympany customers with supplementary hospital insurance will be receiving surpluses from the previous year. A total of CHF 2.7 million will be distributed between around 118,000 policyholders.**

*Basel, 10 May 2022* – Despite benefit costs rising significantly in 2021 surpluses were generated within some Sympany supplementary hospital insurance policies. Surpluses are unused premiums. They are generated when the effective costs for medical treatment in certain insurance products end up being lower than expected at the time the premiums were set. As a fair insurance company, Sympany reimburses this money to its customers once a year.

### **Refunds for around 118,000 policyholders**

“Surpluses belong to policyholders. And that’s exactly why around 118,000 customers with supplementary hospital insurance will be receiving refunds at the end of May 2022,” says CEO Michael Willer. The exact amount each policyholder is due to receive will range between CHF 20 and CHF 80, depending on their insurance product. Payments will be made at the end of May.

### **More information**

[www.sympany.ch/surpluses](http://www.sympany.ch/surpluses)